



U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

# Memorandum

**Subject:** **INFORMATION:** Full Transcription; Air Traffic Control System Command Center, National Traffic Management Officer, East Position; September 11, 2001

**Date:** October 21, 2003

**From:** Air Traffic Evaluations Branch (IAD), AAT-120

**Reply to  
Attn. of:**

**To:** Manager, Air Traffic Evaluations and Investigations Staff, AAT-20

This transcription covers the Air Traffic Control System Command System Command Center, National Traffic Management Officer, East Position, for the time period September 11, 2001, 1302 UTC to 1504 UTC and 1500 UTC to 1603 UTC.


## Agencies Making Transmissions

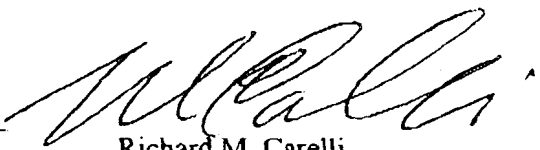
## Abbreviations

Air Traffic Control System Command Center, National Traffic Management Officer, East Position (John White, Mike Artist, George Dabrowski, Lorraine Vomacka, and Unknown)  
Washington ARTCC  
Unknown Caller  
New England Region, Operations Branch  
Washington Operations Center Complex

NTMO-E  
ZDC  
Unknown  
ANE-530  
Nancy (Kalinowski)  
Jeff Griffith  
Doug (Davis)  
Peter (Challan)

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject 9/11 tapes. Times were estimated and added by an AAT-20 staff specialist.

  
Marsha S. DiVenere  
Management and Program  
Analyst

  
Richard M. Carelli  
Air Traffic Evaluator

Transcription  
of the  
NTMO-East Line  
September 11, 2001

NTMO-E National Traffic Management Officer-East  
(Mike Artist, John White, George Dabrowski, and Unknown)

ZDC

ANE-530

Nancy Kalinowski (?)

Jeff Griffith

Doug (?) DAVIS

Loraine (?)

Peter Challan (?)

1302

ntmo-e good morning command center east mike artist

zdc good morning uh lynn becker ops manager down washington i know it's probably a little bit early to tell a lot but what just happened in new york do you know off hand if uh the [p area] for rescue operations of by chance there'd be a t f r that whether the trade center is underling any of the new york routes and if so

ntmo-e my conservations with the tracon or the specialist uh probably five or ten minutes ago was uh no uh it wouldn't preclude normal operations in the tracon they didn't want me to even stop uh the call was made to offer should we stop do you want to assess do we have uh should we put everybody in the hold uh

zdc right

ntmo-e he said no it doesn't have any uh it's not going to have any affect he can still run a normal operation so

zdc ok

ntmo-e and that was a few minutes so i think that probably address what you're getting at

zdc that's good uh thank you very much

1303

ntmo-e all righty

zdc bye

\*\*telephone call terminated\*\*

1304

ntmo-e command center east mike

unknown yeah mike put the sup on

ntmo-e that's me

unknown ok

unknown we're ground stopping everything in and around new york

ntmo-e absolutely and that's what we're doing too

unknown ok i would suggest that you go to boston center and washington center

ntmo-e did it already pete

unknown ok bye bye

ntmo-e all right

\*\*telephone call terminated\*\*

1305

ntmo-e command center east mike

unknown mike who

ntmo-e artist

unknown mike artist this is john bargainier up at the five thirty new england region

ntmo-e john

ane-530 hi we would like uh the five hundred here has requested that you ground stop all departures out of the new england region

ntmo-e done

ane-530 thank you

ntmo-e anything else john

ane-530 uh no

ntmo-e all ready done a couple minutes ago

ane-530 (unintelligible) ok

ntmo-e thanks

ane-530 thank you

**\*\*telephone call terminated\*\***

ntmo-e command center east mike artist

zdc hey mike lynn we just uh got ground stop and everything going into new york now we understand and yet another airplane (unintelligible)

ntmo-e yeah i want you to stop all your departures coming out of uh washington center period for a little while here (unintelligible)

zdc anything in the new york area

1306 ntmo-e anything period

zdc what about en routes are we going into hold or is it too early to

ntmo-e uh if the center can take it then that's ok what i'm concerned about concerned about is anyone else getting up into the air so stop all your departures

zdc so

ntmo-e and we'll take an assessment here in a few minutes

zdc i take it we're stopping them nationwide

ntmo-e yes

zdc ok

ntmo-e well we're stopping new york first tiers and we're stopping nationwide into new york

zdc right

ntmo-e ok

zdc ok

ntmo-e all right

\*\*telephone call terminated\*\*



ane-530 all right

ntmo-e four five two five thanks

1311

\*\*telephone call terminated\*\*

unknown command

ntmo-e command center (unintelligible)

ntmo-e command center east mike artist

unknown mike john slaughter washington

ntmo-e hi

unknown hi for planning purposes uh can you tell me is new york is going to take more traffic we have quite a few more airplanes (unintelligible)

ntmo-e a t c zero at new york center right now

unknown it is zero now

ntmo-e yes

unknown ok so i'll tell these people look for divert

ntmo-e there you go

unknown ok



ntmo-e be a long day

unknown all right thanks bye

\*\*telephone call terminated\*\*

ntmo-e command center east mike artist

unknown hey mike pete mulligan

ntmo-e hi pete

unknown hey mike just to verify uh the message to be give we give it to one of the t m c's earlier and never got passed that new york center is a t c zero

ntmo-e got the a t c zero what time did you call that pete

unknown i think our t m c talked to wanda about uh zero seven thirteen oh seven there abouts

ntmo-e (unintelligible) zero

ntmo-e uh i've got to and through new york center ground stop out nationwide

1312

unknown right

ntmo-e i got newark closed by the port authority

unknown kennedy's we're not taking arrivals into kennedy either

ntmo-e no kennedys no newarks are you

unknown right

ntmo-e are you taking la guardia or sats or anything else

unknown right now nothing in or out of new york center and nothing  
landing philadelphia we're putting them down in philadelphia  
for right now

ntmo-e all right i'll put phillys ok

unknown and we'll update that uh as soon as we get organized here

ntmo-e ok what else do you know that you can tell me pete

unknown uh

ntmo-e obviously everyone is asking

unknown uh just to confirm the airplanes into the world trade center

ntmo-e yeah two airplanes newark saw it happen

unknown yep

ntmo-e uh the military scrambling and everything

unknown yep yeah we had the military up soon soon after the first one one  
went in but obviously didn't even get close to the area because  
(unintelligible)

ntmo-e yeah no other calls or any other information

unknown that's all we've got so far mike

ntmo-e all right i'll talk to you in a bit

unknown ok

ntmo-e bye bye

\*\*telephone call terminated\*\*

1313

ntmo-e command center east mike artist

unknown yes sir (unintelligible) cincinnati (unintelligible) reference this world trade center thing uh i know the other telcon is going on right now but you gonna have a special perhaps uh

ntmo-e i'm sure we'll have a special telcon here within the next hour but right now i don't have any time scheduled for it

unknown (unintelligible)

ntmo-e trying to get a handle on what's going on and get get an assessment for later i would expect a significant amount of delays going into new york here for today

unknown how you going to get the word out (unintelligible)

ntmo-e we'll send an advisory regarding any telcons that we're going to run all right

unknown appreciate it thanks a lot

1318

\*\*telephone call terminated\*\*

ntmo-e command center east mike artist

unknown mike this nancy

ntmo-e hi

nancy i have jeff griffith on the line and he needs to talk to either linda or john

ntmo-e all right linda is down here uh john's right here hang on one second

nancy ok thank you

ntmo-e john white

nancy john hold on for jeff griffith please

ntmo-e ok

griffith hello

ntmo-e hi jeff

griffith who's this

ntmo-e john white

griffith listen i need a place and number that i can call you anytime and talk to you so do you have a number

ntmo-e you can call uh let me get a nom number that'll well be open all the time seven zero eight five one four four

1319

griffith ok i've been calling that one and it rings off the hook so make sure someone answers it all right

ntmo-e all right

griffith all right now tell me what kind of restrictions we got in for the uh the new york area what the air traffic control picture there

ntmo-e new york center's declared a t c zero

griffith because of what

ntmo-e because they don't know what the security threat is to their facility and they're trying to work that out right now uh we have done a first tier ground stop for new york new york center

griffith hang on

1321

griffith go ahead with new york center

ntmo-e we have a first tier ground stop for new york center on all new york arrivals uh uh excuse me we just went to nationwide uh we uh new york tracon believes they can still uh uh work aircraft we are still to uh get their status and see if we can start getting aircraft rolling we're taking an inventory of all the aircraft in the first tier center we still have some suspected aircraft that there's a third aircraft a delta aircraft out of boston that we're still checking on and uh we haven't really established uh the second aircraft that his the uh second tower

griffith all right

ntmo-e it's either an american or a united we don't know which

griffith it's a united one seventy five see if you can find out the departure point and the destination

ntmo-e its boston and i'll get the destination for ya

griffith all right

ntmo-e and what else do ya need

(garbled/fragmented/unintelligible background conversation)

1323

ntmo-e hey jeff united one seven five was going to los angeles jeff

1324

griffith you still there john

1325

ntmo-e yes

griffith all right stay with me

ntmo-e you got time for some information

griffith uh let me ask you one

ntmo-e go ahead

griffith um there is a question about a chicago to l a flight um can you check with chicago center or some one in fact what we need to do is um get an awareness up to all the t m c's or the traffic management units and report any unusual circumstances direct to the command center of loss identification or any radio uh any unusual radio transmissions

ntmo-e uh ok uh i have one of those reports for ya

griffith go ahead

ntmo-e american seven seven

griffith go ahead

ntmo-e dulles to los angeles was a flight level three five zero west of charleston west virginia in indianapolis air space they have lost the target uh they are going back and looking for the aircraft now they don't have a primary or anything like that

griffith what time

ntmo-e uh ten minutes ago

griffith all right

1326 ntmo-e the previous one i said there was a delta involved they have found the delta aircraft it's no longer a uh problem

griffith all right

ntmo-e and i will check with chicago and uh we have done what you asked for the first tiers centers off new york we will expand that nationwide

griffith all right

ntmo-e now we do you want to consider since i understand i don't have the truth that we have a threatening tape from somebody do you want to do a nationwide ground stop

griffith uh we're talking about that right now uh just have canoles correction just make sure we get this information out to all the centers to report to you any unusual transmissions or any loss of radio identification

ntmo-e we'll do that right now

griffith all right stay on the line ok don't hang this thing up

ntmo-e ok

griffith all right

(garbled/fragmented/unintelligible background conversation)

1327

ntmo-e jeff

unknown this doug sitting next to jeff

ntmo-e hi this is john white and we just did a nationwide ground stop

doug ok

1328

ntmo-e uh we are going out and requesting any uh information on uh uh any other aircraft we may have and i am checking specifically on chicago departures was that a chicago to los angeles



doug yes

ntmo-e and i'm setting the phone down so i won't hang up but i'm setting the phone down

doug ok

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1334 ntmo-e jeff

doug this is doug

ntmo-e doug we just had another report united nine three who was in cevaland center's airspace somewhere around [dryer] intersection just reported that they heard screaming on the frequency and the people have a bomb on board the aircraft departed newark en route to san francisco was the report

doug you know what type

ntmo-e uh no i don't have that information

doug we're tracking him right

ntmo-e correct we're still tracking him at this time

doug ok thanks bud

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1340

ntmo-e doug john

doug yeah

ntmo-e another report continental three twenty one over south bend indiana en route from cleveland to denver squawked highjack three times but uh we have made contact with the pilot and the pilot has told us everything is ok but we need to know that he did squawk highjack

doug contact was made and pilot says everything is ok but we are trying to determine why he squawked highjack

ntmo-e correct

doug fine (unintelligible) thanks man

ntmo-e ok

doug ok

(garbled/fragmented/unintelligible background conversation)

1341

unkown plane crashed into the pentagon

ntmo-e doug

doug yeah john

ntmo-e united nine three we spoke about him before

doug yes

ntmo-e he is reversing course over akron they just lost his transponder  
he is heading eastbound

1342

doug what kind of airplane do we know yet

ntmo-e ah just a second seven fifty seven the aircraft is descending

doug he is descending

ntmo-e correct

doug you heard that uh that uh somebody crashed into the pentagon

ntmo-e i see the picture on n b c

doug it's on n b c

ntmo-e correct

doug all right buddy thank man

ntmo-e all right

1343

(garbled/fragmented/unintelligible background conversation)

ntmo-e doug john

doug yeah john

ntmo-e we are diverting all international aircraft inbound into the united states especially from europe they're going divert to canada at this time

doug thank you bud

ntmo-e ah that's all i got

doug thanks

ntmo-e bye

(garbled/fragmented/unintelligible background conversation)

1344

unknown hello hello hello

1345

(garbled/fragmented/unintelligible background conversation)

doug john

1346

ntmo-e doug john

doug ya john hang on john please make sure someone is on this line at all times are your there

ntmo-e i'm here

doug all right put in a national ground stop to all airports put everything on the ground

ntmo-e we've already done that

doug who told you to do it

ntmo-e we did it on our own

doug ok don't take any action like that on your own ok this whole thing needs to be coordinated that the decision by the administrator so put everything on the ground and keep somebody on this line at all time please

ntmo-e ok united ninety three

doug go ahead

ntmo-e is twenty nine miles out of twenty nine minutes out of washington dc twenty nine minutes out of washington d c and tracking toward us this is the one that reversed course in ohio

doug yes go ahead

ntmo-e that's all i have

doug all right please keep someone on this line i need to you at anytime

ntmo-e ok

1347

doug thank you

(garbled/fragmented/unintelligible background conversation)

doug john

ntmo-e this is arthur

doug        who is it

ntmo-e     this is arthur

doug        all right get john please

(garbled/fragmented/unintelligible background conversation)

1348

ntmo-e     ok (unintelligible) john white

doug        john ok the united ninety three is twenty nine minutes out of  
              where

ntmo-e     uh he's heading toward the washington area he has he was at  
              flight level three five zero he turned around at akron ohio and is  
              tracking toward the washington area at this time

doug        all right all right please stay on the line

(garbled/fragmented/unintelligible background conversation)

1349

doug        john

ntmo-e     yes

doug        ok united ninety three uh type aircraft

ntmo-e     boeing seven fifty seven

doug        ok ok you there john

ntmo-e     yes

doug there pulling jeff away to talk about united ninety three

ntmo-e uh do we want to think uh about scrambling aircraft

doug uh god i don't know

ntmo-e uh that's a decision somebody is going to have to make probably in the next ten minutes

doug uh ya know everybody just left the room (unintelligible)

(garbled/fragmented/unintelligible background conversation)

1350

ntmo-e doug i have another one

doug go ahead

ntmo-e uh united nineteen nine excuse me delta nineteen eighty nine cleveland to boston currently in cleveland center's airspace in northern ohio and has confirmed highjack

doug holy cow nothing new yet then they're still going well cleveland to boston he's coming eastbound

ntmo-e he's coming eastbound

doug all right partner

ntmo-e all right

1351

(garbled/fragmented/unintelligible background conversation)

doug john

ntmo-e yes

doug do you know what a vi vi thirty six is for a call sign

ntmo-e no

doug we're getting a request to authenticate call sign from uh j f k approach

ntmo-e don't know that call sign

doug i don't know either

ntmo-e i'm doing research though

doug ok

(garbled/fragmented/unintelligible background conversation)

1352

ntmo-e hey doug he was originally going cleveland to los angeles

doug cleveland los angeles

ntmo-e and is turning around going to boston

unknown jesus christ

doug he's turning around going to boston you said

ntmo-e that's where we believe he's being highjacked to yes



doug what's his call sign

ntmo-e that's the delta i told you

doug all right so he was cleveland los angles now he's cleveland  
boston

ntmo-e correct

doug ok

(garbled/fragmented/unintelligible background conversation)

1353

doug john peter's talking to monty now about scrambling

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

1354

ntmo-e doug i was just advised that we are scrambling in the  
washington and new york area

doug we are scrambling in the washington and new york area

ntmo-e that's what i've been told

doug ok buddy

(garbled/fragmented/unintelligible background conversation)

1355

ntmo-e ok we just got an update on delta nineteen eighty nine

doug ok

ntmo-e who has advised he is not a trip flight and he is returning to  
cleveland

1356

doug i am confused as all get out

ntmo-e well a trip flight is the code

doug trip flight is returned to cleveland what does that mean john

ntmo-e that means he's not being high jacked he thinks

doug ok all right thanks

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

ntmo-e ok we don't have a position any longer on united ninety three

doug ok boston

ntmo-e he did pass right over pittsburgh that about the last time we saw  
him

1357

doug ok nine fifty six and uh we lost him over pittsburgh

ntmo-e that was the general area yes

doug ok buddy

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

ntmo-e united ninety three is two zero miles northwest of johnstown

doug two zero miles northwest on primary

ntmo-e uh well that's a report from another aircraft

doug ok

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1358 doug john we got anymore out liners continental three twenty one do we now anything about him yet now john john hey john

ntmo-e johns on

doug do you know anything about continental three twenty one now do we know what his status is

ntmo-e i have no update on continental three twenty one i'll get you one

doug ok do me a favor

ntmo-e yes

doug when did we issue the nationwide ground stop what time

ntmo-e about uhhh seven minutes before jeff told us to do it

doug (laugh) which was when do we think about thirty minutes ago

ntmo-e i can get a time for that i have someone trying to keep a  
chronology but right now its pretty hectic

doug ok

(garbled/fragmented/unintelligible background conversation)

1359

unknown was there a guard standing outside the door

unknown outside our door (unintelligible)

unknown uh suppose to be

unknown george george would you ask them to get you time when we got  
the nationwide ground stop when we did it i think he's says  
there's going to be somebody guarding the doors

unknown there is

unknown uh no they're guard they're waving everybody in the gate right  
now harry burgmen just came in and there's no guard at the door  
(unintelligible) i'm talking to the guard at the door but i would  
say he'd probably be a side door rather than the front door right

1400

doug looks like another one john just tried to go into world trade or  
something else imploded in the building

ntmo-e ok just a second we we the united ninety three was spotted by a  
vfr at eight thousand feet eleven eleven miles south of  
indianhead just north of cumberland maryland

doug ok

ntmo-e and i see that another one went into the world trade center into the street it looks like we uh the approximate time for time for the nationwide ground stop was thirteen twenty five

doug thirteen twenty five thanks buddy

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

1401

ntmo-e united ninety three

doug yes

ntmo-e was waving his wings as he went past the v f r aircraft they don't quite know what that means rocking his wings

doug ok

ntmo-e ok

1401 end of side 1

\*\*\*end - side one - tape one\*\*\*

\*\*\*start – side two – tape one\*\*\*

(garbled/fragmented/unintelligible background conversation)

1403

doug ok john

ntmo-e yes

doug got a uh secret service is saying there is a northwest airline  
inbound from pittsburgh to d c that is unaccounted for

ntmo-e northwest airlines

doug right

ntmo-e ok we'll uh track that down

doug ok

ntmo-e that's for pittsburgh to new york

doug pittsburgh to d c

ntmo-e pittsburgh to d c

doug national or dulles i don't know

ntmo-e american seventy seven

doug yes

1404 ntmo-e the indiana state police well they reported the aircraft was have gone down just on the boundary between uh uh ohio and kentucky the cincinnati area we're waiting for conformation on that

1405 doug thank you

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

unknown united ninety three yeah we've got that one already we know about that one ok

1405 unknown yeah john

unknown john john

ntmo-e yes

doug they confused up they think that northwest is the united ninety three

ntmo-e ok united ninety three we're now receiving a transponder on and he is at eighty two hundred feet

doug now transponder and his eighty two hundred

ntmo-e southeast bound still

doug eighty two hundred feet and now getting a transponder on him

ntmo-e correct  
doug ok buddy

(garbled/fragmented/unintelligible background conversation)

1406

ntmo-e ok we've lost radar contact with united ninety three

doug all right

1407

ntmo-e sixteen south of johnstown where they lost united ninety three and it was heading turning one four zero heading

doug which will put him to what do you think

ntmo-e uh i guess that put him down coming right just west of dulles

doug ok

ntmo-e if he stays on that heading of course

(garbled/fragmented/unintelligible background conversation)

doug how we doing john with getting that stuff on the ground

ntmo-e uhh we're they're not they're still going to their original destinations if you look at a t s d you'll see that the eastern part of the united states is thinning out

doug ok

ntmo-e uh you know airports like dulles uh new york there we have no aircraft going into there

doug ok



(garbled/fragmented/unintelligible background conversation)

1408

ntmo-e ok uh there is now on the on united ninety three

doug yes

ntmo-e there is now a report of black smoke in the the last position i  
gave you fifteen miles south of johnstown

doug from the airplane of from the ground

ntmo-e uhh

ntmo-e they're speculating its from the aircraft

doug ok bud

ntmo-e uhh who hit the ground that's what they're speculation it's  
speculation only

doug ok

(garbled/fragmented/unintelligible background conversation)

1410

doug hey john

ntmo-e yes

doug do we have anything on delta nineteen eighty nine is she still  
heading to cleveland

ntmo-e delta nineteen eighty nine was returning to cleveland and they were no longer treating it like a hijacked aircraft

doug ok

ntmo-e i don't know if he's landed ok they last position of united i'm going to give some coordinates united ninety three

doug yes

ntmo-e three nine five one north zero seven eight four six west

doug zero seven eight four six

ntmo-e west

doug west

doug all right

ntmo-e you got the thirty nine fifty one north

doug ya thirty nine fifty one north zero seven eighty four six west

ntmo-e that's the last known position of united ninety three

(garbled/fragmented/unintelligible background conversation)

1412

ntmo-e we're down to twenty one hundred tracks in the united states  
doug if you care about that

doug twenty one hundred tracks now

ntmo-e in the united states yes

doug most of those are out west right

ntmo-e correct or ohio and west

doug ok

1413

unknown secret service has reporting an unconfirmed explosion a the lincoln memorial but we don't know if that's an airplane or a bomb

unknown ok

unknown unconfirmed explosion at the lincoln memorial

(garbled/fragmented/unintelligible background conversation)

ntmo-e doug

doug yeah

ntmo-e confirmation of a downed aircraft at the last report on united ninety three

doug thank you

(garbled/fragmented/unintelligible background conversation)

1414

doug hey john

ntmo-e yes

doug i've got to leave for just a second

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1416

doug ok john i'm back

ntmo-e welcome back

doug the n m c c was uh confirming so was the white house that we issued a ground stop

1417

ntmo-e air force one i understand has departed requesting a fighter es es escort that's what i'm hearing on on hot uh speakers here

doug ok

(garbled/fragmented/unintelligible background conversation)

14:19

unknown we believed that aircraft crashed fifteen miles south of johnstown pennsylvania but we have not confirmed that yet

(garbled/fragmented/unintelligible background conversation)

ntmo-e the previously mentioned delta aircraft is on the ground at cleveland

1420

doug all right thank you very much

(garbled/fragmented/unintelligible background conversation)

1421

unknown i wanna i want to go down and (unintelligible) and tell em that pittsburgh is six aircraft from being full up and the airlines have to consider going somewhere else

(garbled/fragmented/unintelligible background conversation)

unknown pittsburgh is six (unintelligible)

unknown go somewhere else

(garbled/fragmented/unintelligible background conversation)

unknown who'd we evacuate new york tracon

(garbled/fragmented/unintelligible background conversation)

1422

doug secret service john

ntmo-e yes

doug is trying to confirm that two f sixtens intercepted a seven sixty seven inbound to d c from j f k that's all i have

ntmo-e i can't confirm that but i'll try

doug ok

ntmo-e bill do we have any reports that two f sixteens intercepted an uh seven sixty seven from j f k to d c secret service is reporting that

(garbled/fragmented/unintelligible background conversation)

1424

unknown air force one has departed uh sarasota and uh was going to go to andrews but has requested a different destination and wants a fighter escort but he's not going to tell anybody where he's going (unintelligible) i though american seventy seven lost contact between kentucky and ohio but apparently (unintelligible)

(garbled/fragmented/unintelligible background conversation)

1425

doug john

ntmo-e yes

doug united one seventy five what's the status

ntmo-e united one seventy five uh let me see

1426

doug i think john we're not working really anything else we're ok right now as far as suspect right except for one seventy five

(garbled/fragmented/unintelligible background conversation)

ntmo-e doug

doug yeah

ntmo-e the manager of o'hare tracon apparently has ordered the tower and tracon evacuated uh we need somebody down there saying cease and desist we got aircraft going to chicago

doug oh for crying out loud ok what about united one seventy five

ntmo-e (unintelligible) one seventy five is not being tracked at this time  
i don't have an update  
doug all right

(garbled/fragmented/unintelligible background conversation)

1427

doug hey john john john

ntmo-e yes

doug peter is on his way down to canoles to order 'em the controllers  
to stay or to the managers to stay

ntmo-e all right

doug at chicago

ntmo-e ok thank you and just for your information uh we have either a t  
c zero status or evacuation at uh ninety new york center dulles  
tower national tower and you heard about chicago and we're  
checking on the status of baltimore

doug ok thanks

(garbled/fragmented/unintelligible background conversation)

1428

ntmo-e hey doug

doug yeah

ntmo-e united one seventy five is assumed to be the second aircraft that  
crashed into the trade center

doug the second or the third

ntmo-e second

doug ok

(garbled/fragmented/unintelligible background conversation)

1430

ntmo-e was that another aircraft

unknown (unintelligible)

doug no they think the top of the tower collapsed

ntmo-e ok

doug i hope

(garbled/fragmented/unintelligible background conversation)

ntmo-e ok have we found that american

unknown (unintelligible)

ntmo-e now that was american seventy seven right

unknown (unintelligible)

1431

ntmo-e and why how do we get (unintelligible) tracking him over missouri if he that was a a in target a little while ago

unknown did you ever verify the lincoln memorial



unknown no

unknown ok

(garbled/fragmented/unintelligible background conversation)

1433

unknown tell ben that monty belger has ordered the chicago people back to their facility

doug john

ntmo-e yes

doug canaban a c f one is trying to get into d c we're telling him to either go into either martinsburg or to richmond

ntmo-e i i don't think they're going to open the airports for him

doug i'm sorry

ntmo-e yeah richmond might be good

unknown (laughter)

1434

doug and uh department of justice was trying to get in i told them no to national they have to go somewhere else so

ntmo-e well right nationals an uncontrolled airport i suppose they can go in there if they want to

doug           uh well i don't care if it's the president coming back we're going them (unintelligible) airports right now

ntmo-e         ok

doug           that's unbelievable you looking at c n n pictures of the world trade center collapses

ntmo-e         i saw that collapse uh air force one is filing a random route by the way

doug           ok

ntmo-e         uh we don't know where they decided to go but they still don't have a fighter escort

doug           they still do not

ntmo-e         that's correct

doug           holy cow is the n m c c aware of this (off line) is anyone in touch with the n m c c (long pause) hang on a second

1435

unknown       i never thought i'd see that in my life

unknown       this is this your worst nightmare worst nightmare

doug           secret service is reporting john

ntmo-e         yes

doug           uh one unknown aircraft eight miles out flying inbound

ntmo-e one unknown aircraft eight miles out ok

doug flying inbound secret service (unintelligible) tigerwasp is their is their call sign i guess that means they're on the alert

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1436

ntmo-e hey doug

doug yeah

ntmo-e uh legal has a notam there do we'd like to ground stop all the v f r's too which we haven't done yet

doug ok

ntmo-e and legal has a uh the wording for that and they you guys need to issue that from downtown but we need to do that

doug i'll get on it

ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

doug yeah john do we know who's talking to the f sixteens who are going to hookup with air force one

ntmo-e i don't know i'll try to find out

doug ok

(garbled/fragmented/unintelligible background conversation)

1437

ntmo-e united ninety three

doug you there

ntmo-e united ninety three that's who you're describing

doug yeah yeah that's what i'm trying to tell them secret service is a little bit behind i think they're saying they're still getting reports of it

doug john

1438

ntmo-e ok boston center is now a t c zero apparently the region has found has received a threat about the facility to the facility at boston center so they're going down to skeleton staffing

doug go ahead and stop the ground stop for v f r's we're going to get the language out

ntmo-e ok

doug all right buddy

(garbled/fragmented/unintelligible background conversation)

ntmo-e it's done right now

doug all right

doug secret service is saying the aircraft they're talking about is  
coming up the potomac now  
ntmo-e all right

(garbled/fragmented/unintelligible background conversation)

1439

doug john are we still working we're not taking any airplanes right in  
that in that area

ntmo-e not that we're aware of that we can track uh

ntmo-e secretary of state november four wants is in cleveland center  
airspace and wants to land at andrews shall we approve that

doug ah christ hang on a second yeah let him come

ntmo-e we're gonna let him come i don't know if there'll be any air  
traffic controllers to work him

doug that's ok

ntmo-e all right

doug tell him that though

ntmo-e ok

doug ok

(garbled/fragmented/unintelligible background conversation)

1440

doug ok secret service is saying that they believe united three hit  
camp david yeah

(garbled/fragmented/unintelligible background conversation)

doug did you hear that last one john

ntmo-e united ninety three hit camp david

doug that's what they're saying that what secret service is reporting

ntmo-e thank you

(garbled/fragmented/unintelligible background conversation)

1441 doug all right ten two eight am they are agreeing they're confirming  
that they think united ninety three went did go into camp david

ntmo-e roger

(garbled/fragmented/unintelligible background conversation)

doug philadelphia available as a landing site john

ntmo-e just a second

ntmo-e we're checking at this moment

1442 doug we're checking stand by

ntmo-e philadelphia is available

doug are we sure we want to do that

ntmo-e uh well we haven't shut them down yet uh who wants to go there

doug lord i don't know

(garbled/fragmented/unintelligible background conversation)

ntmo-e i think that's someone else

doug ok so all right let me find out who that is that's asking it

ntmo-e ok

doug yeah so somebody in house here is asking john about philly

ntmo-e no air traffic command is someone else but ok

1443 doug it it

ntmo-e i'll i'll take care of that

(garbled/fragmented/unintelligible background conversation)

1445

doug john

ntmo-e yes

doug steve brown thinks we should leave philly open for now

ntmo-e well we pretty much effected a scatana here we're going have everybody on the ground

doug ok that's good

(garbled/fragmented/unintelligible background conversation)

ntmo-e i think it be prudent for him to say right where he is

ntmo-e we have i don't have jeff on the line i i i don't think so i i i if they canceled the meeting i guess they should come on home

unknown (unintelligible)

1446

doug hey john

ntmo-e i see some explosion at the federal office building or is that the

doug that looks like that's from the world trade center

ntmo-e ok all right

doug uh all all federal office buildings evacuated in washington

ntmo-e uh i'm sorry i can't read

doug so listen so i know that colon powell is coming in we're trying to get the attorney general in

ntmo-e um um

doug so there maybe two aircraft coming into andrews ok



ntmo-e all right

doug i'll get you a call sign i know one of them is november four i don't know what the other one is i'll try to verify

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

1447

unknown ok uh we're gonna have uh the secretary of state november four in cleveland airspace and somewhere the attorney general (unintelligible) around they're all gonna come into andrews

doug john

ntmo-e yes

doug we need to we need to get the helicopter around the area down i don't know how we do that it's military (unintelligible) s c a t a n a and the military if we need to shut them down but we need to get them out of the airspace

ntmo-e ok we'll do that right now

doug ok

ntmo-e ok

(garbled/fragmented/unintelligible background conversation)

ntmo-e why is patrice allen-gifford calling for peter challan on another phone asking me to get all the aircraft inbound to l a

1448 doug i don't know hang on a second

(garbled/fragmented/unintelligible background conversation)

doug why is patrice allen-gifford (unintelligible)

ntmo-e we need to know the number of aircraft inbound to los angeles

unknown (unintelligible)

ntmo-e oh you already go that from somebody else hey

unknown (unintelligible)

ntmo-e how many request time did we get this request

(garbled/fragmented/unintelligible background conversation)

doug so (unintelligible) did ask for that john but i don't know why she is calling you she can call somebody for that ok

(garbled/fragmented/unintelligible background conversation)

doug and you got someone they can call her i don't know just just let someone else deal with her

doug hey john

unknown (unintelligible) i heard you approve it

ntmo-e no i didn't approve it anything uhhh the administrator says that we will let air november four and we'll let the attorney general land at andrews as long as we advertise there maybe not air traffic control services available

unknown right now he's asked to go to richmond (unintelligible)

ntmo-e that's an excellent place to go

doug john

ntmo-e yes

doug yeah i think he's going to richmond now

ntmo-e ok i've just been accused of approving that and i want to make sure it uh

doug just hang on jeff wants to talk to you

ntmo-e going to richmond ok

griffith john

ntmo-e go ahead

1449 griffith this is jeff ok um what what i need is a point of con a point of contact in each center on the east coast so just say east of the mississippi and i want to give you the name of a person captain myers commander in chief of the u s atlantic fleet his number is seven five seven eight three six three six five nine

ntmo-e seven five seven eight three six and the last four

griffith three six five nine

ntmo-e three six five nine captain myers

griffith or three six three six

ntmo-e three six three six

griffith all right now what captain myers wants is a military point of contact meaning an f a military liaison point of contact in each center that he can talk to because they're doing some stuff and they're getting some airplanes ready to move so they need to talk to have we activated the services call

1450 ntmo-e ah we're in the uh services is activated

griffith ok

ntmo-e i think there's two people there

griffith ok so make sure we get um the cell doing what it's suppose to do but also please have someone call the captain and tell him who the p o c's are

ntmo-e all right

griffith ok uh you guys need to be in that loop too ok

ntmo-e all right

griffith thanks

(garbled/fragmented/unintelligible background conversation)

1451

ntmo-e hey doug

doug ok  
ntmo-e for peter

doug yes

ntmo-e there's twenty nine aircraft inbound to los angeles at this time  
all of them are international flights

doug at this all right buddy thanks

ntmo-e ok

doug and hey john

ntmo-e yes

doug jeff want to make sure for boston center you keep controllers  
there somehow

1452

ntmo-e they have they have gone down to one per area there are  
controllers there

doug ok

(garbled/fragmented/unintelligible background conversation)

1453

doug hey john

ntmo-e go ahead

doug            uhh american airlines is saying the last contact they had they think american seventy seven was the second aircraft into the world trade center and that he wasn't the one down on the ohio and kentucky state line they think that the last time they talked to him was in new york

ntmo-e        ok

doug            we need to validate that somehow

ntmo-e        all right

(garbled/fragmented/unintelligible background conversation)

1454            doug            the secret service is more screwed up than we are john you there (unintelligible) john

ntmo-e        yes

doug            uh secret service now is reversing their call they think the united did in south of johnstown and not at camp david

ntmo-e        we can't reverse our calls on anything

doug            (chuckle)

ntmo-e        uh ok

doug            so they're worse than we are right now

ntmo-e        ok and uh you know there is one domestic flight inbound to los angeles right now

doug there is one

ntmo-e yeah the rest of 'em are uh oceanics

doug so it is twenty eight oceanic and one domestic then or twenty nine oceanic and one domestic thirty total

ntmo-e twenty eight and one

doug so it's twenty eight and one where is that domestic coming from

1455 ntmo-e uhh (unintelligible) i don't have that i'll get it for ya

doug all right

(garbled/fragmented/unintelligible background conversation)

1456

ntmo-e ok doug

doug hang on a second john

doug go ahead john

ntmo-e uhh where was i

doug i don't know where were ya

ntmo-e uh the domestic target that is no longer being tracked

doug ok i'm sorry hang on just

1457

doug john

ntmo-e yes

doug united one eighty two secret service is saying reported missing find out for me hang on and he was from boston to seattle and so john recap with me then when you get a chance

ntmo-e uhh ok first of all we passed the l a information i'm getting pages uh

doug don't worry about the pages i just gave it to jane and monty all right

unknown my god

ntmo-e just a second we have an airplane circling dulles airport at this time that nobody is uh talking to

doug we do

ntmo-e yes

(garbled/fragmented/unintelligible background conversation)

1458

doug all right so john

ntmo-e yes

doug american seventy seven just walk with me on the down list we think he went down he went down on the ohio kentucky state line



ntmo-e that was a report from indianapolis center early yeah  
doug ok so ok american eleven we think was the first aircraft into the world trade center

ntmo-e correct

doug united one seventy five we're thinking went down

ntmo-e no we're believing that was the second one

doug the second aircraft in the world trade center is what we think

ntmo-e that's what we think

doug and then united ninety three went down about sixteen south of johnstown pennsylvania

ntmo-e correct

doug ok so that's all we have american is saying that they think american seventy seven saying they think their aircraft was the second one

ntmo-e second one uh

doug into the world trade center we can't confirm those two right there

ntmo-e ok we had we had conversations about continental three thirty one earlier

doug continental three thirty one right

ntmo-e is on the ground peoria the f b i is approaching the aircraft at this time

doug thank you

ntmo-e you're welcome

1459 (garbled/fragmented/unintelligible background conversation)

1500

doug john

ntmo-e go ahead

doug i'm getting a thing from ah the possibility of c i a needing to uh (unintelligible) i'm not secure i can't talk about it but we may have to get a plan out we'll see i just got my head handed to me are you secure on the line john

ntmo-e no

doug ok can you be

ntmo-e no

1501

ntmo-e hey doug

doug john

ntmo-e yes

doug do we divert all international flights even those going elsewhere than new york and washington or just those uh

ntmo-e we've diverted them from the east coast there they haven't been diverted from the west coast

doug ok so if their inbound for the east coast anywhere on the east coast we divert them to canada

1502 ntmo-e dulles and north yeah

doug ok dulles and north dulles and north we've diverted to canada ok including boston ok

ntmo-e correct

doug ok ok

(garbled/fragmented/unintelligible background conversation)

ntmo-e ok doug

doug yeah

ntmo-e the uh diversion have been expanded to we're not taking any except for the fuel critical aircraft coming to the west coast as far as international departures

1503 doug except for fuel critical ok john

ntmo-e all right

doug all right

(garbled/fragmented/unintelligible background conversation)

ntmo-e      hey mike validate the scope of the international diversions it was  
              dulles and north we diverted to canada

unknown     (unintelligible)

ntmo-e      only for the east coast

unknown     (unintelligible)

1504

\*\*\*end of tape one – side two\*\*\*